

Refund Policy for Exclusive Excursions LLC

Local Events, Domestic Retreats, and International Retreats

Effective Date: [01/16/2024]

1. Registration and Booking

1.1 Confirmation:

- Your registration is confirmed upon successful payment of the required deposit or full retreat fee.

1.2 Deposit and Payment:

- A non-refundable deposit is required to secure your spot for any retreat. The remaining balance must be paid by the specified deadline, as outlined in your booking confirmation.

2. Cancellations by Participants

2.1 Cancellation Period:

- For local events and domestic retreats, cancellations made up to [14 days for retreats/ 24hrs for local events] before the retreat start date are eligible for a partial refund, excluding the non-refundable deposit.
- For international retreats, cancellations made up to [30 days] before the retreat start date are eligible for a partial refund, excluding the non-refundable deposit.

2.2 Late Cancellations:

- Cancellations made after the specified period are non-refundable.

3. Refund Structure

3.1 Local Events and Domestic Retreats:

- [50] % of the total retreat fee (excluding the non-refundable deposit) is refundable for cancellations made within the first 75 days of booking

3.2 International Retreats:

- [100] % of the total retreat fee (excluding the non-refundable deposit) is refundable for cancellations made within the first 30 days of booking.

4. Cancellations by Exclusive Excursions

4.1 Cancellation or Changes:

- *Exclusive Excursions* reserves the right to cancel or make changes to the retreat schedule due to unforeseen circumstances, low registration, or other reasons. In such cases, participants will be offered the option to transfer to another retreat or receive a full refund, including the deposit.

5. Participant Substitutions

5.1 Substitution:

- Participants may request to substitute someone else in their place with prior approval from *Exclusive Excursions*. Participants can contact for approval at elizabethwangugiyoga@gmail.com

6. Refund Request Process

6.1 Refund Request:

- All refund requests must be submitted in writing to [elizabethwangugiyoga@gmail.com].

6.2 Processing Time:

- Refunds will be processed within [5-7 business days] after receiving the written/ emailed request.

7. Contact Us

7.1 Questions:

- If you have any questions about our refund policy, please contact us at [elizabethwangugiyoga@gmail.com].

Thank you for choosing *Exclusive Excursions* for your wellness experience!